

### **Conference Cancellations/Reimbursements/Refunds**

Cancellation terms below apply to all conference and pre-conference events. All requests for cancellations must be submitted via email to [Janis@iimc.com](mailto:Janis@iimc.com) and will be processed in adherence to the following schedule:

- **Before Monday, March 23, 2026:** IIMC will issue a full refund minus a \$40 (USD) handling/processing fee
- **Tuesday, March 24 - Monday, May 4, 2026:** IIMC will issue a 75% refund
- **After Monday, May 4, 2026:** No refunds available

IIMC Headquarters will process any refunds within 30-60 days after the conference concludes.

Any IIMC member canceling their membership within 60 days of the conference who wishes to attend shall pay the non-member registration fee.

It is important to note that IIMC incurs numerous contractual obligations long before the opening ceremony and as such is financially committed to several non-refundable expenditures. If IIMC cancels the annual conference, every effort will be made to return registration fees.