

IIMC's Award for Program Excellence in Governance

AWARD CRITERIA

Eligible programs shall be in the following categories and meet the criteria outlined:

1. **COST SAVINGS:** A project/program or innovative restructuring established or implemented that brought significant cost savings to the governmental entity. This innovation must be introduced, managed or implemented by the member or additional full member.
2. **INNOVATIVE REVENUE ENHANCEMENT:** A project/program established or implemented that raised significant revenue for a department or the governmental entity. This innovation must be introduced, managed or implemented by the member or additional full member.
3. **INTRODUCTION OF INNOVATIVE CUSTOMER SERVICE:** A project/program established or implemented that provided innovative customer service and/or improved access beyond the norm to the office of the member or additional full member or linked citizens to services through one of the other departments. This program must be introduced, managed or implemented by the member or additional full member.
4. **INNOVATIVE OUTREACH TO THE CITIZENS:** A project/program established or implemented that provided outreach to citizens by taking the governmental services or programs to the people in new and creative ways. This innovation must be introduced, managed or implemented by the member or additional full member.
5. **INNOVATIVE METHODS TO INCREASE PUBLIC SAFETY OR WELFARE TO THE COMMUNITY OR TO SEGMENTS OF THE COMMUNITY'S SOCIETY:** A project/program established or implemented that established for the first time, or substantially increased, a method or program to provide increased public safety to a segment of your society or to assist in bettering the welfare of your citizens. This innovation must be introduced, managed or implemented by the member or additional full member.
6. **INNOVATIVE WAYS OF COLLABORATING WITH OTHER MUNICIPAL DEPARTMENTS OR OTHER CITIES OR GOVERNMENTAL ENTITIES SUCH AS CLERK'S OFFICE TO A NEIGHBORING SCHOOL OR "MARRYING A SERVICE" TO CITIZENS WITH A MEMBER'S/FULL ADDITIONAL MEMBER'S OFFICE IN A NEARBY (EXAMPLE, TWIN) CITY TO DELIVER BETTER SERVICE TO THE CITIZENS OF BOTH/ALL:** A project/program established or implemented that combined tasks to better the operations within a governmental entity or other city or other entity, to more efficiently deliver services to the citizens of both/all. This innovation must be introduced, managed or implemented by the member or additional full member.

7. LEADERSHIP: A project/program or body of work established or implemented that exemplifies examples of extraordinary leadership on the part of the member or additional full member. Two letters of testimony must be submitted. One letter must be signed by the head of the government entity, such as a Mayor, Entity President, or CEO, and the other letter must be signed by a community leader.

In addition, the following requirements must be met on all applications:

A. The member or additional full member is an IIMC member and has been for at least two years.

B. A government entity may win only once every three years.

C. The government entity implements a program as outlined in one of the seven criteria, and the program is established or implemented within the previous 36 months from the deadline of February 1 of the Award year. Examples of specific successes gained will earn extra points. This innovation must be introduced, managed or implemented by the participating member or additional full member.

D. The project shall be within the office of the member or additional full member, or the member or additional full member shall be a major contributor to the project/program's inception, implementation and success, as attested to in the affidavit signed by the member or additional full member and Mayor/CEO provided in the application.

E. The governmental entity must provide two reference letters regarding the scope of the project, how the project/program favorably impacted the government entity or improved governance in your area or how the measurable examples of leadership skills of the member or additional full member impacted the entity and the community as a whole. These letters must be submitted by the Chief Legislative Officer, Mayor or CEO of the government entity and a community leader.